



## **The sound guide in Adobe Connect**

This manual describes the sound guide in Connect. If the sound doesn't work or if you have a bad sound on your computer you should go through this guide.

Created: 2009-02-27

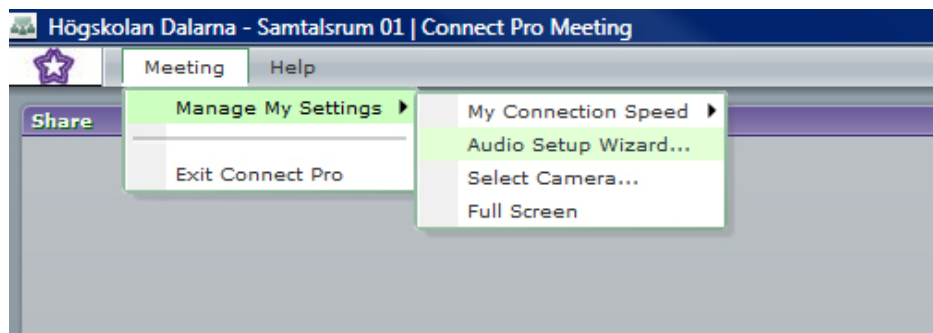
Version: 1.1



***If the sound doesn't work, what should I do?***



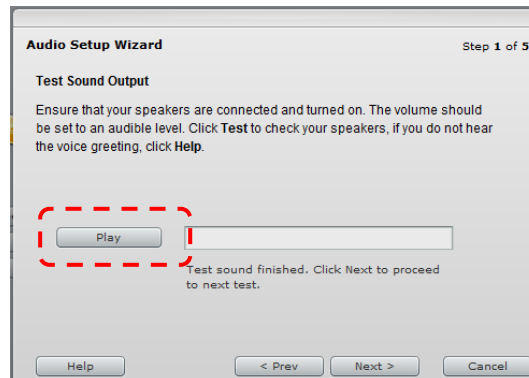
If the sound doesn't work or if the other participant's can't hear you, you should go through the sound guide. It is always a good idea to go through this guide to get the best possible sound. You find it under: ***"Meeting -> Manage My Settings -> Audio Setup Wizard"***.



The sound guide will start and to get forward, click on ***"Next"***.

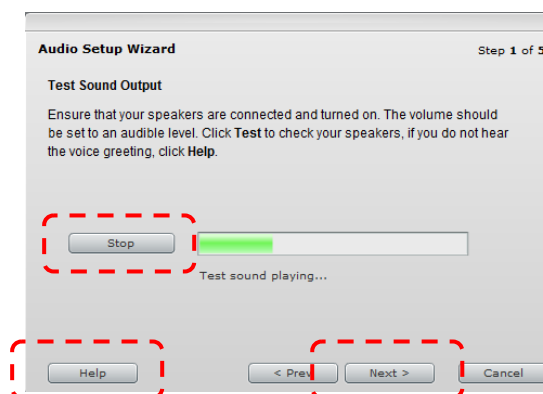


You can now test your sound. Press the button where it says **“Play”** and you should hear some music in your headphones. If you can't hear any music, make sure that the contacts are in the correct sockets and that the volume in the computer isn't turned off. If this doesn't work, check that the correct driver is selected in your computer settings. You can contact us at ICT if you feel unsure so can we help you.

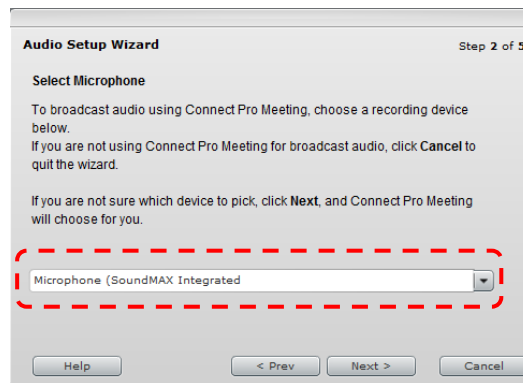


You can also press the **“Help”** button for some help and ideas if you can't hear any music. A new web page will open.

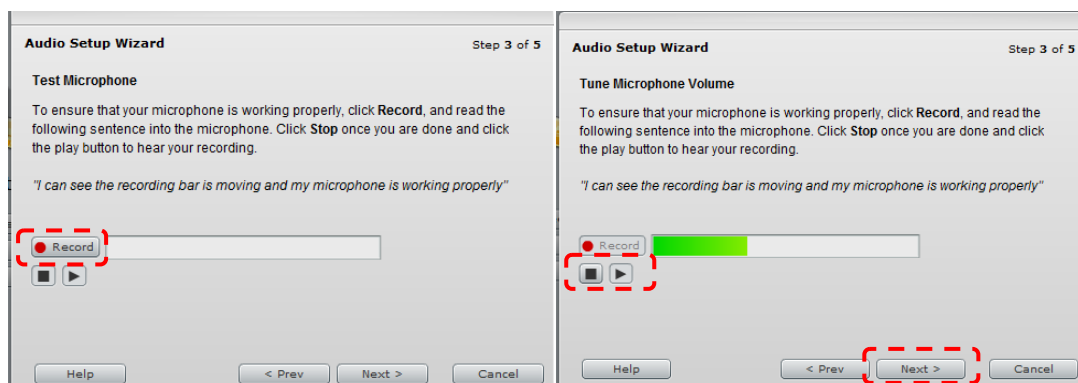
If you can hear the music, just click on **“Stop”** and then click on **“Next”**.



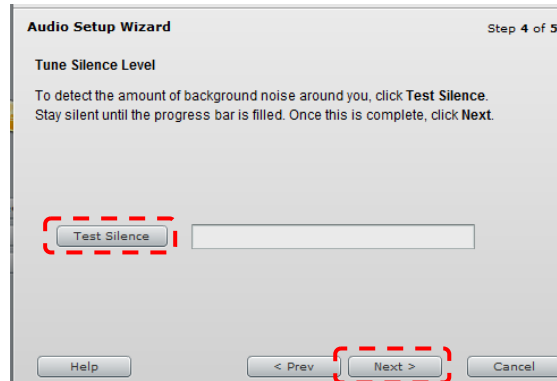
In the next step you will choose what driver you will be using as a microphone. Depending on you have a USB headset or a headset with two contacts, the choice will be different. If you have a headset with two contacts it usually say something with a microphone, if you have a USB headset, look for something with the word USB. Many web cameras as a built-in microphone but they usually give you a bad sound so if you can you should try to avoid them as a recording source. Click on **"Next"** to move on.



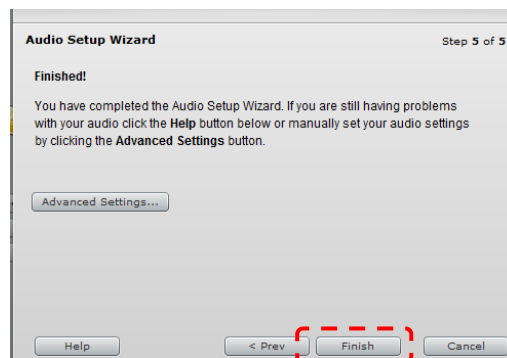
Now can you check to see if your microphone is working properly and set a good sound level. Press **"Record"** to record yourself. If you have chosen the correct microphone and it is working properly you should see green marks. It is a good idea to talk for a short while to let the program automatically set a good sound level. Then press on **"Stop"** and then on **"Play"** to listen to your recording. If you can hear your recording at it is sounding good, click on **"Next"**. If you can't hear anything go back one step with **"Prev"** and try a different driver.



In step four will you control how much background noise you have. You do that by clicking on **"Test Silence"** and then be silent until the indicator is ready. Then press **"Next"**.



You are now done with the sound guide, click on **"Finish"**.



ICT-pedagogical centre

Högskolan Dalarna



Phone: +46 (0)23 – 77 87 87

E-mail: [support@du.se](mailto:support@du.se)

### ***ICT-pedagogical centre***

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