



Recorded and streamed lectures

This guide gives answers to problems about recorded and streamed lectures.

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There is a delay in the streamed lectures, what can be wrong?



It can be good to ask these questions to yourself:

Have you had problems before with the lectures?

What speed do you have on your Internet connection? Have at least 0.5 Mbit/s in both directions and avoid a mobile connection if possible. We recommend a minimum of 2.0 Mbit/s in both directions.

Have other participants in the course the same problems?

Are you downloading other things during the time you are watching the lectures?



I hear the sound twice at the same time in the streamed lecture, what can I do about it?



It's likely that you have chosen to open the file in Windows Media Player or in another media player at the same time as the file is played in "the little window" on the web page. Exit your media player and see if that will solve the problem.



I have downloaded Windows Media Player to my Mac and it's working but when I click on the links in Fronter, nothing happens, what is wrong?



The problem can be that your web browser doesn't understand what a "mms-file" are. Mms is a protocol created for streamed media. You can try another media player to see if that will work. VLC is a good media player, you can download it for free from <http://www.videolan.org/vlc/>.

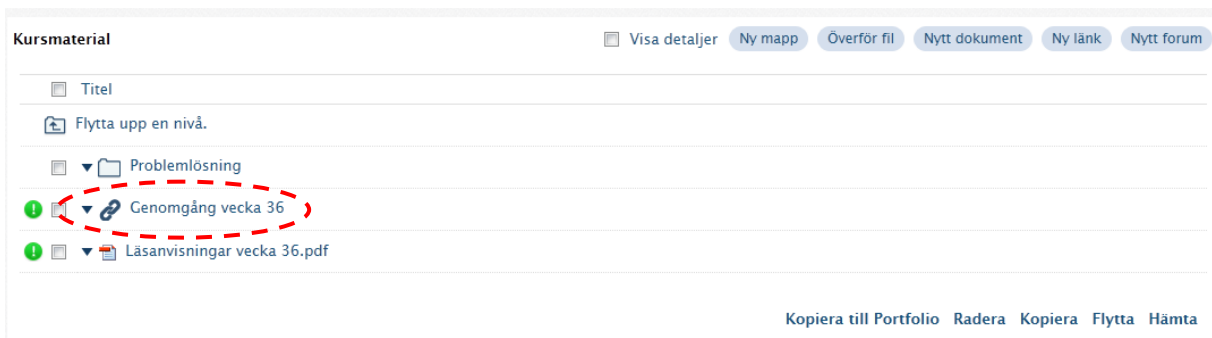


It doesn't work when I click on a recorded lecture in Fronter, what can I do about it?



Your web browser may not understand what a "mms-file" are. You can try to change it to a "http-file" instead to see if it will work:

1. In **"Course Materials"** can it be several lectures and movies. It may look something like this:



The screenshot shows the 'Kursmaterial' (Course Materials) interface. At the top right, there are buttons for 'Visa detaljer', 'Ny mapp', 'Överför fil', 'Nytt dokument', 'Ny länk', and 'Nytt forum'. Below these are several rows of material entries. The first row is 'Titel'. The second row is 'Flytta upp en nivå.'. The third row is 'Problemlösning'. The fourth row is 'Genomgång vecka 36', which is circled in red. The fifth row is 'Läsanvisningar vecka 36.pdf'. At the bottom right, there are links for 'Kopiera till Portfolio', 'Radera', 'Kopiera', 'Flytta', and 'Hämta'.

2. Click on the little grey box with the black arrow beside the lecture. Then a menu will be displayed, click on **"Properties"**.

Kursmaterial Visa detaljer

Titel

 Flytta upp en nivå.

 Problemlösning

 Genomgåna vecka 36

   Öppna

  Egenskaper

  Kopiera

  Lägg till som favoritrum

  Kopiera till Portfolio

  vecka 36.pdf

3. When you click on **"Properties"** you will see the link to the lecture/movie. Copy this link.

URL: mms://media.du.se/2008vt/Medicinsk_vetenskap_MCA/080205_mc1025_for2.wmv

Title: Kurs-introduktion och Infektionssjukdomar 080205

Description:

[Show/Hide details](#)

[Open in new window](#)

4. Then, paste the link in your media player and change "mms://" to "http://". Done!



I can't see the lecture that is being streamed, what can I do?



If you can't watch streamed lectures, try the tip on this link:

<http://support.microsoft.com/?scid=kb%3Ben-us%3B307650&x=13&y=7>



One tip is to try other media players to see if they are working better if you have problems. There is one good media player for both PC and Mac and it's called VLC. You can download it for free from <http://www.videolan.org/vlc/>.

If you are using a Mac one alternative can be to download Flip4Mac, you can then play Windows Media-files (.wmv) on your Mac. You can download the program here:

http://www.flip4mac.com/wmv_download.htm

To find all the streaming-rooms at Dalarna University, go to www.du.se/live.

NGL Centre

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